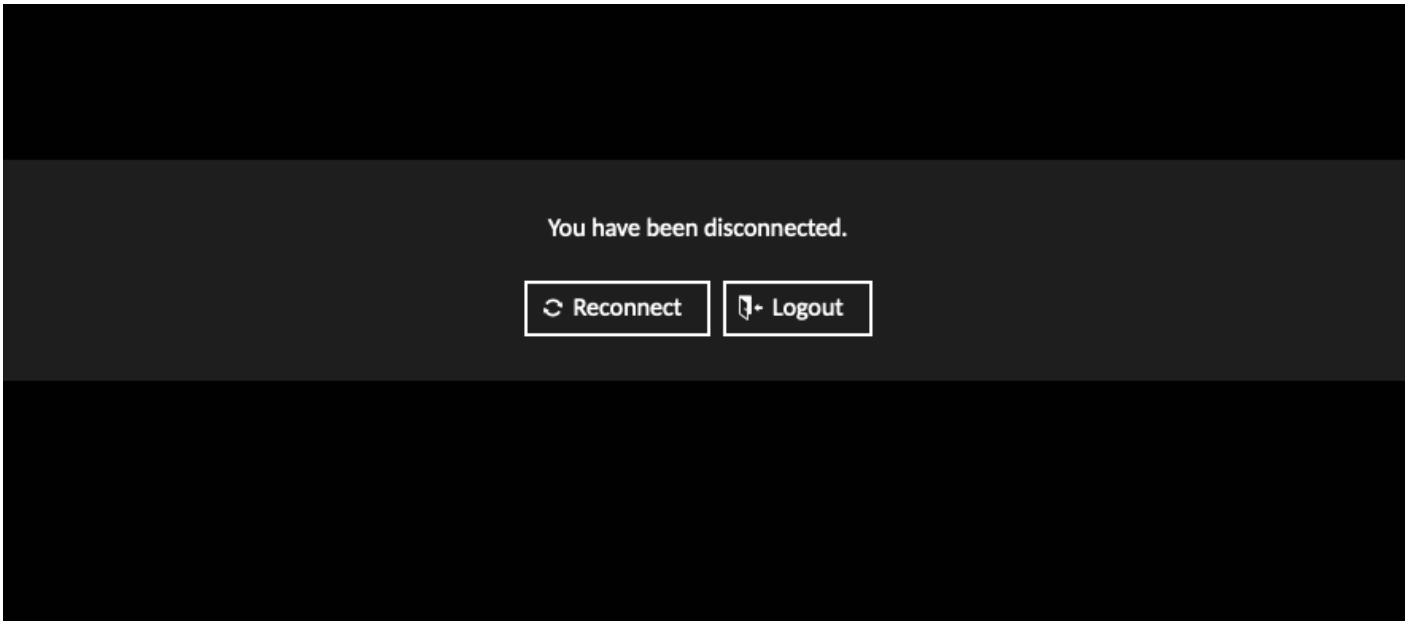
Urblauna Guacamole / RDP issues

Resolving connnection problems

There can sometimes be communication issues between the web based RDP service (Guacamole) and the RDP client on the login node.

If you are **continuously redirected** to the page in the image below then you will need to clean up the processes on the login node.



To do so connect using SSH to `u-ssh.dcsr.unil.ch` and run the following commands making sure to replace the username `ulambda` with your own username and the session ids with those returned by the command:

```
$ loginctl list-sessions | grep ulambda | grep c[1-9]


     c3 123456 ulambda
    c13 123456 ulambda


$ loginctl terminate-session c3 c13
```

You will then be able to reconnect via `u-web.dcsr.unil.ch`

Créé 2023-03-21 12:20:29 UTC par Ewan Roche
Mis à jour 2023-05-23 16:02:30 UTC par Ewan Roche