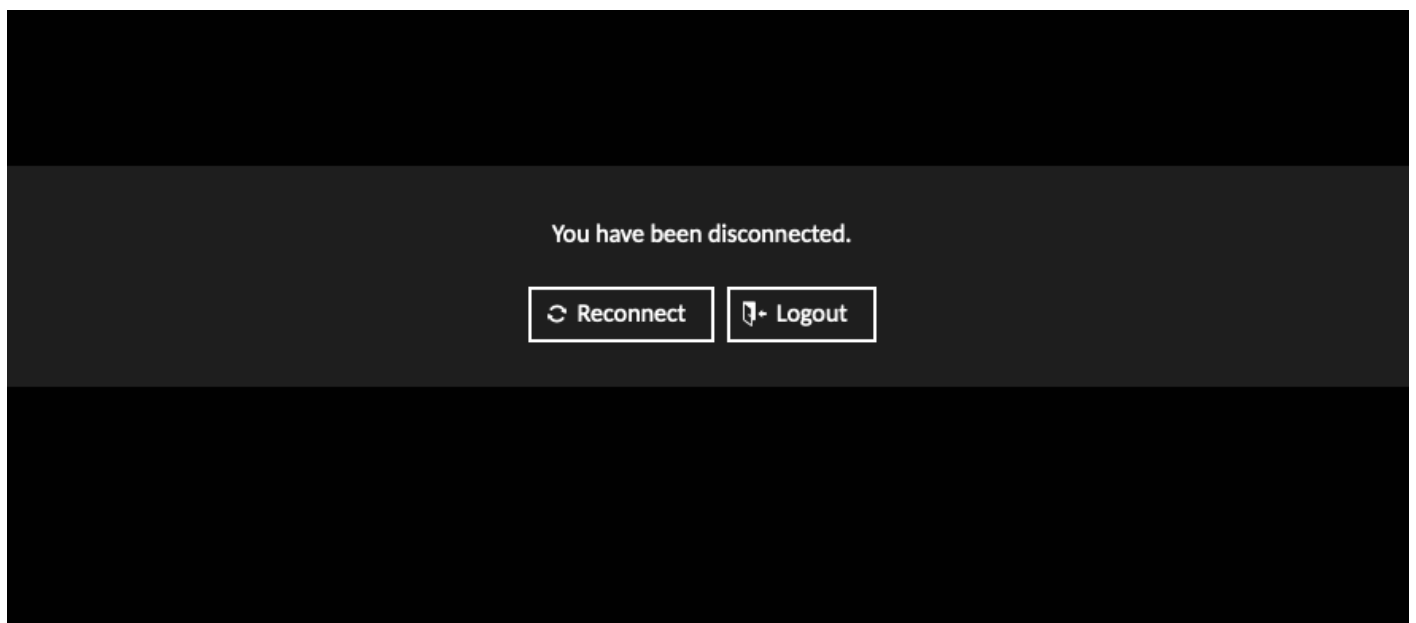


# Urblauna Guacamole / RDP issues

## Resolving connection problems

There can sometimes be communication issues between the web based RDP service (Guacamole) and the RDP client on the login node.

If you are **continuously redirected** to the page in the image below then you will need to clean up the processes on the login node.



To do so connect using SSH to `u-ssh.dcsr.unil.ch` and run the following commands making sure to replace the username `ulambda` with your own username and the session ids with those returned by the command:

```
$ loginctl list-sessions | grep ulambda | grep c[1-9]
```

```
c3 123456 ulambda
```

```
c13 123456 ulambda
```

```
$ loginctl terminate-session c3 c13
```

You will then be able to reconnect via [u-web.dcsr.unil.ch](https://u-web.dcsr.unil.ch)

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Révision #4

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