

How to access a password-protected page on the website www.unil.ch

[Voir cette page en français.](#)

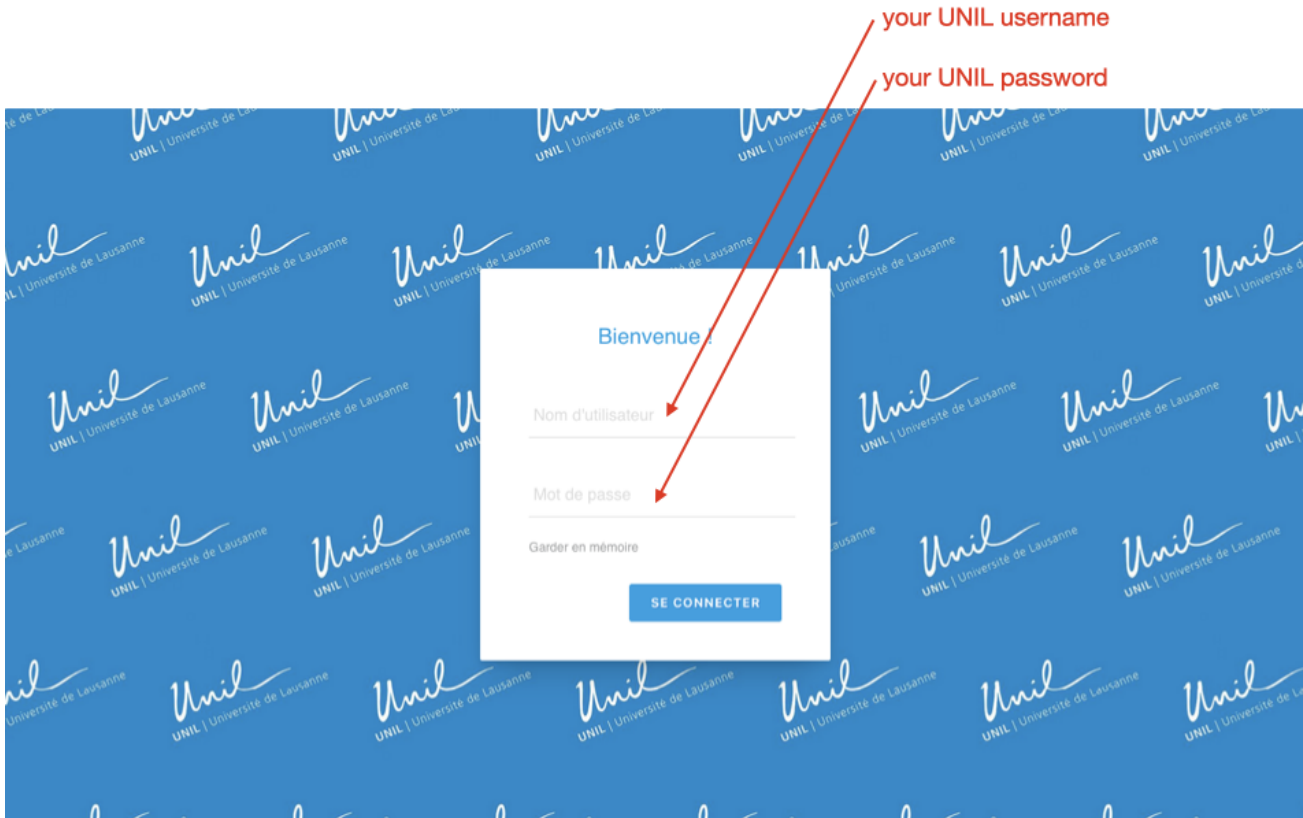
If you need to access a password-protected page on our websites whose address begins with www.unil.ch , here is how to proceed :

1) On the login page, enter your UNIL credentials

- UNIL username = your UNIL username, which consists of 8 characters, usually the initial of your first name followed by the first 7 letters of your surname ; there are sometimes exceptions (for example, it may include a number if other users have a username which a first part identical to yours)
- UNIL password = the password associated with your UNIL username

Your UNIL username is not the same as your UNIL email address.

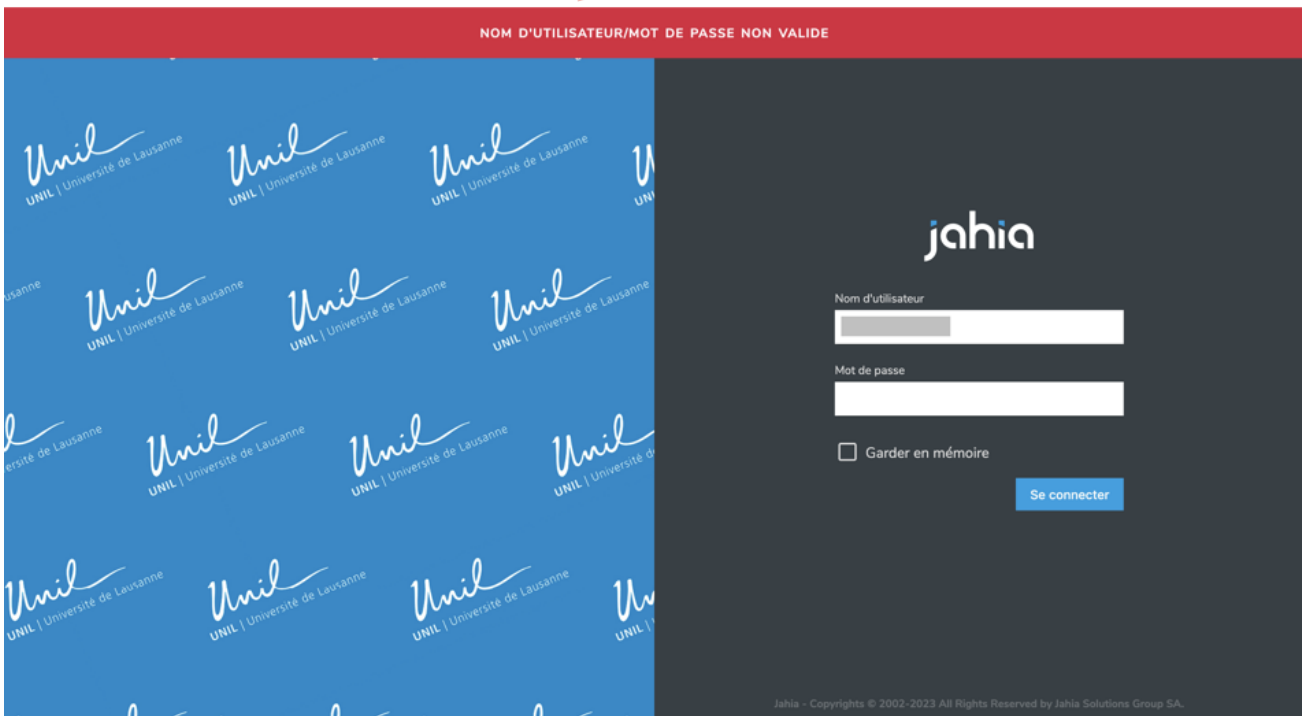
Fictitious example : Ines Palermo will have the username "ipalerm" and the email address ines.palermo@unil.ch.



2) If you encounter the error message below, which appears on a page with the address <https://www.unil.ch/cms/login> , this means that there is an error in your username or password.

If you cannot find your correct login details, go to <https://id.unil.ch> to obtain a new password.

there is an error in your username or password



3) If you encounter the error message below, it means that your UNIL password contains accented or special characters that are not supported by our current version of Jahia, the system used to manage our websites.

You will need to go to <https://id.unil.ch> to change your UNIL password.

your password contains accented or special characters



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Pour des raisons de sécurité, cette adresse a été rejetée par le Load Balancer.

Si vous pensez que cela n'est pas justifié, merci de le signaler à helpdesk@unil.ch en précisant l'ID suivant: [redacted] et quel site ou service est concerné par ce blocage.

Merci de votre collaboration!

For security reasons, this URL was rejected by the Load Balancer.

If you think that is an error, please contact helpdesk@unil.ch with the following ID number: [redacted] and which site or service is affected by this rejection.

Thank you for your collaboration!

Révision #9

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