

My live stream has been interrupted. What should I do?

If the live stream is interrupted, please contact the **Captation helpdesk** at **+41 21 692 63 18** or captation@unil.ch **during class hours**.

If the live broadcast of your course is interrupted due to network problems, the **video recording of your course is maintained**. The recording is **available within 24 hours** and will appear **in your REC·UNIL channel**. You will then be able to send the link to your students if necessary.

Révision #2

Créé 1 mars 2022 14:56:43 par Emilie Lettry

Mis à jour 1 septembre 2022 07:43:14 par Marta Dados-Ribeiro