

# My live stream has been interrupted. What should I do?

If the live stream is interrupted, please contact the **Captation helpdesk** at **+41 21 692 63 18** or [captation@unil.ch](mailto:captation@unil.ch) **during class hours**.

If the live broadcast of your course is interrupted due to network problems, the **video recording of your course is maintained**. The recording is **available within 24 hours** and will appear **in your REC·UNIL channel**. You will then be able to send the link to your students if necessary.

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Révision #2

Créé 1 mars 2022 14:56:43 par Emilie Lettry

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