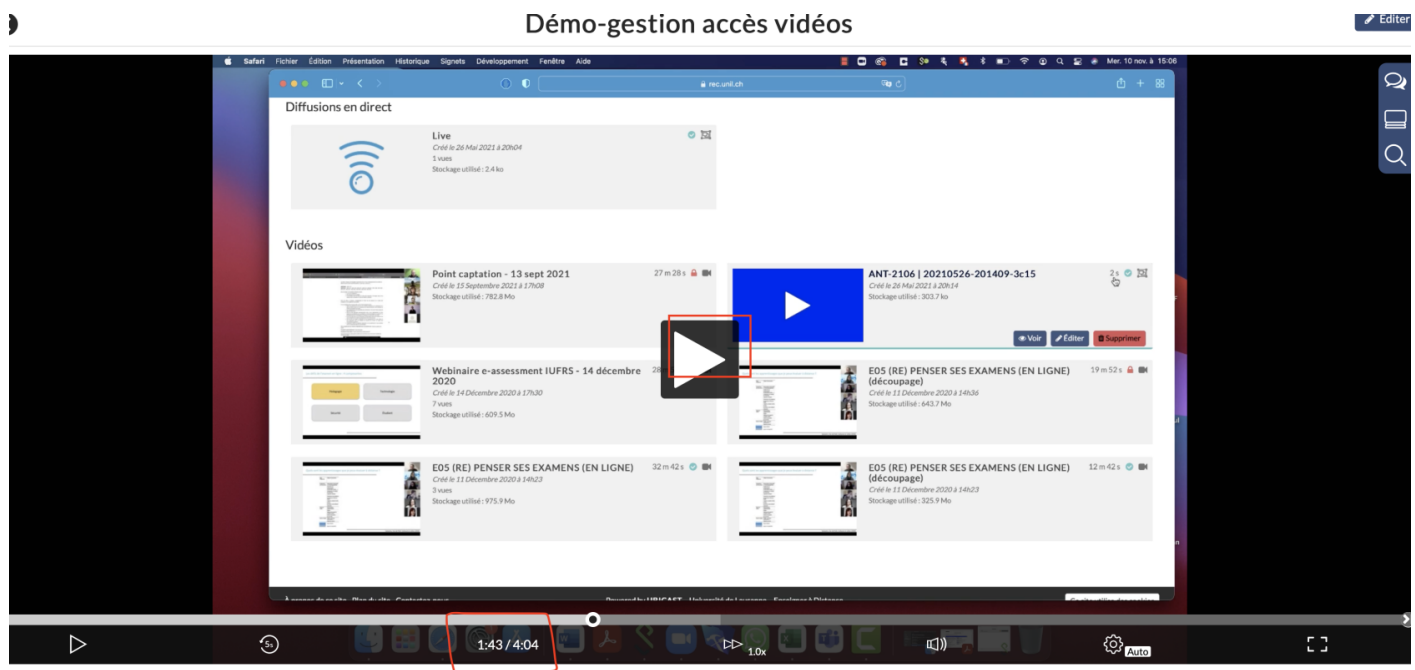


# Send a request for the editing (trimming) of your videos to the helpdesk

You can ask for your videos to be edited by our helpdesk.

To do so, please send an email to [captation@unil.ch](mailto:captation@unil.ch) with the following information:

- The title of your course
- The date of the recording
- The link to the video on your channel
- The pieces of video that you would like us to remove, specifying for each one:
  - The start time
  - The end time
- This information is visible at the bottom of the player.



We can also train one of your team members to perform this task.

Please note that it may take up to 3 business days for the edited version of the video to be available on your channel. Editing only takes a few minutes before a new encoding of your edited video is launched, but the delay depends on the number of requests we receive and

the encoding load of the servers.

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Révision #2

Créé 1 septembre 2022 11:57:59 par Marta Dados-Ribeiro

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